

24
81

MFR/PRVLR NOTIFIED

No. _____ Date _____
_____ No. _____
_____ Revisions _____
_____ Final has not requested
_____ further notice

This investigation was started by a report from the Durango Fire Department about the incident. The insurance company for the owner of the house provided the toaster oven as sample S8637330. The insurance company would like to have a copy of the laboratory test results, when they are available, and has been advised to submit a request under Freedom of Information Act to get the results. The victim provided information about the events leading up to the incident.

According to the victim the toaster oven had not been used for 1 week prior to the incident, and was turned off and plugged in at the time of the fire.

Information was obtained from the occupant and fire department.

Pre-Incident

The victim is a 20 year old female college student, living in a rental apartment. She said the apartment was in an old 2-story house with an attached garage. Her unit was the "garage" that had been converted to living quarters. She had a separate, outside entrance to her unit. She had lived in the unit for about 1 year prior to the incident, and had not had any problems with the electric appliances. The victim said her unit was basically 1 large room, rather than several small rooms. She said she bought a smoke detector for the apartment because it did not come with one, but that she had removed the battery because of the nuisance alarms caused by cooking. Because the apartment was small, she could not locate the detector away from the kitchen area.

The victim's father purchased the toaster oven for her during the summer of 1993. The victim did not know where the father bought the toaster oven, but did say it was new when she received it. The victim used the toaster oven primarily for heating food such as pizza slices, and last used the toaster oven the week before the incident.

The victim said she was familiar with toaster ovens and had read some of the directions for this oven. She did not remember reading any warnings about the new toaster oven. She said she normally left the oven plugged in, and sitting on the counter top next to the cook stove in the apartment. On the day of the incident, there was a wicker basket sitting on top of the toaster oven, and a nylon backpack sitting in front of the oven's door.

At about 9:30 or 10:00 a.m. on the day of the fire, the victim had used the cook stove to make a meal. She said she turned it off when she was finished cooking. She said that about noon, she was preparing to leave the house when she smelled, but did not see any smoke. She said she could only smell the smoke at the front door, which was about 15 feet away from the kitchen.

The victim went back to the kitchen twice before leaving to confirm that the stove's oven and burners were turned off. She said she did not smell the smoke near the stove, and she did not consider checking the toaster oven since she had not used it for over a week. *The fire report, however, states that food was found burning in the toaster oven.*

Incident

The victim said that a neighbor noted smoke coming out the windows of the apartment unit above the victim's unit. When he approached the house he saw flames in the victim's apartment. The neighbor called the fire department at 2:55 p.m. The fire department responded, arriving at 3:00 p.m.

Post Incident

The fire department extinguished the fire, limiting the damage to the cabinet the toaster oven was sitting on, and the wall behind the cabinet. There was some smoke damage to the unit and the apartment above it. The victim's dog suffered minor smoke inhalation, but survived.

The fire department collected the toaster oven as evidence, and later turned it over to the property owner's insurance company. The fire department believes the fire was accidental, and caused by the toaster oven. *They could not determine if the oven was turned on or off.*
The victim returned home after the fire was out.

The victim said that an electrician examined the home after the fire and told her the fire may have started at the face of the plug the toaster oven was plugged into (she understood that the plug threw a spark over the toaster oven, starting the fire on the counter in front of the toaster oven). She was also told that the wiring was for "20 volts and that the breaker was for 30 volts."

She said she did not understand what the electrician meant, and that she had also been told that the fire started with the toaster oven.

The fire department believes that the fire started around the oven. The report said, "Power was still on to the unit and the outlet was live. We cut the power early in the fire and found the wires to the unit had burnt in half. We opened the wall and found no extension or damage to the wires."

The insurance company adjuster said that she had been trying to find a local engineer to examine the toaster oven, but had been unable to locate one. She agreed to provide the toaster oven to CPSC, if she could then receive a copy of the CPSC examination report. She was advised to write under FOIA to obtain a copy of the reports for the incident, and that I would also make note in my reports that she wanted a copy of the report. I told her that I could not send her a copy of the report, since the reports could only be released by CPSC headquarters staff.

Product Identification

The toaster oven was a Black & Decker, Model TR0510TY1. The crumb tray said it was 120 volts, 1500 watts, 50-60 Hz AC only, household use only. It was UL listed as a toaster, 228E.

The plug was included with the sample. The plastic was melted, but the two prongs were intact. The plug was not attached to the cord on the toaster oven. The cord attached to the oven was melted in the area where it attached to the oven, but the insulation on the part away from the oven appeared undamaged. The cord had been severed at some time from the plug, prior to receiving it at the CPSC office. The fire report mentions a cord being burnt in half.

The toaster oven glass door was warped, and had been broken when it arrived in Denver. There were also some pieces broken or removed from the oven at the time it arrived. The smaller parts were repackaged by the CPSC investigator for shipment to the sample custodian to minimize further shipping damage. The oven controls appeared to be mostly intact, with the plastic knobs on the front of the oven melted off. Photographs of the oven are in the attachments to this report.

930921CWE5015
Toaster Oven Fire
Durango, CO

Standards Information

The toaster oven was UL listed as a toaster 228E. The oven was purchased new in 1993, and should fit the listing requirements in effect at that time.

930921CWE5015
Toaster Oven Fire
Durango, CO

Attachments

Attachment 1 Photographs of the toaster oven sample S8637330.

Attachment 2 Work assignment and copy of the Durango Fire Department report.

Attachment 3 Sample Collection Report, S8637330.

Attachment 4 Receipt for samples from the State Farm Insurance company adjuster.

Attachment 5 Copy of the front of the directions for the toaster oven, provided by State Farm Insurance.

Attachment 6 Copy of letter from State Farm Insurance requesting a copy of the test results and report for this investigation. The envelope and original letter were forwarded to the FOI officer by the Denver Resident Post.

7.5. CONSUMER PRODUCT SAFETY COMMISSION SAMPLE COLLECTION REPORT

1. <u>7235</u> Agent: C. Kelsey, Sect. 15		2. Date Collected 10-21-93		3. Sample Type & Number _I_ Physical: S 863 7330 _Documentary	
4a. Product Name Toaster-Oven Broiler, Black & Decker		4b. Model TKO 510		4c. NHTSS 0216	
5. Complete For Import Samples		7. NIS 32626		5. Assignment Ref. 9305210755015	
a. Port of Entry:		9a. Home RO FOR		3. Hours: a. Activity: <u>3</u> b. Travel: <u> </u>	
b. Entry No. & Date:		9b. Collecting RO FOR			
c. Country of Origin:					
d. HSUSA Code:					
e. Customs Contact:					
10. Sample Cost no charge, but send test results to Ins. Co.		11. Invoice Value of lot		12. Size of lot	
13. Manufacturer/Importer: Black & Decker Home Appliances 6 Armstrong Road Shelton, CT 06484 (203) 926-3218		14. Shipper/Foreign Mfr. ID#		15. Dealer/Import Broker ID#	

16. Supporting Documents Attached:
- a. Invoice No. & Date:
 - b. Date Shipped:
 - c. Shipping Record No. & Date:
 - d. Affidavit Signer's Name, Title, and Date:

17. Product Identification:
1 metal toaster oven, in pieces, burned in a fire. Base of unit indicates it is a Black & Decker TKO 510 TWT, CT, listed 2235. The base also says 120 volts 1500 watts, 50-60 Hz AC only, Household use only. There is a warning to disconnect toaster before cleaning. The plug was melted in the fire, but is included in the parts. The glass door on the toaster was broken upon receipt at CPSC office, but does show a distinct bend on the larger pieces. The cord was still attached to the oven, but has been cut. The plastic end caps for the toaster are discolored, but show that it could have been mounted under a cabinet. The parts for the toaster have been separated and wrapped for shipping to reduce further damage.

18. Reason for Collection & Analysis Needed: FMSA CPSC I FPA PPA RSA Try to determine failure mode.

19. Summary of Field Screening: none done

20. Sample Size, Method of Collection:
1 fire damaged toaster oven. Fire dept. turned over to insurance investigator, who Fed. Bx'd the unit to the Denver Resident Post. The toaster was in pieces upon receipt at the resident office. Parts were identified by inv., placed in separate packing units, placed in a large plastic bag with heat seals inside, officially sealed, and placed in original box used by ins. co. to ship to CPSC. Form 165 placed on outer part of shipping box.

21. Identification on Sample S8637330 10-21-93 TB

22. Identification on Seal S8637330 10-21-93 Teresa Bloxham, #3999

23a. Sample Delivered to: Fed. Bx. Denver

23. Date 10-22-93

24. Original report/records sent to: FOR

25. Laboratory/Office: BSM EST CRM CCA I OTHER Sect. 15

26. Remarks:
This may have been damaged in shipment between Durango and Denver. I separated the parts into sep. pks, and taped the glass door together to minimize further shipping damage. The original carton and packing peanuts were used for shipping this to Sect. 15 in case some smaller parts fell into the shipping material.

27. Related Samples

28a. Collector's Name, Title & Employee Number:
Teresa Bloxham, Investigator, #3999

28b. Collector's Signature and Date:
10-21-93 *Teresa Bloxham*

29a. Reviewer's Name, Title & Employee Number:

29b. Reviewer's Signature & Date:
James Thompson 11-5-93

CPSC Form 100

Distribution: Orig Lab Fiscal Data Other

YEAR: _____

Page No. _____

Claim Number 95-6561-330

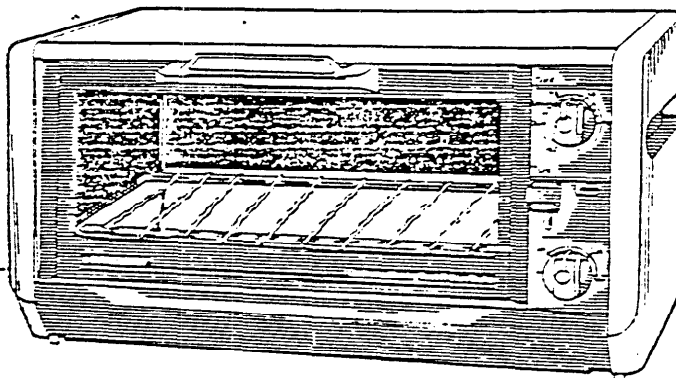
Insured Snadell

Received Notice of Loss

Attachment 5
930921CWE5015

BLACK & DECKER®


Toast-R-Oven™ Broilers



Model TRO510

Models TRO51/TRO68/TRO400-TRO600
1500 Watts, 120 Volts, 50/60 Hz. AC Only
FOR HOUSEHOLD USE ONLY
Listed by Underwriters Laboratories Inc.

SAVE THIS USE & CARE BY

of Condominium?
ON BACK!) 
PLEASE SEAL OR TAPE

93092 KWE5015



U.S. CONSUMER PRODUCT SAFETY COMMISSION

DENVER RESIDENT POST

1981 STOUT ST., BX. 3516 • DENVER, CO 80204 • 303-844-2904 FAX 303-844-6310

WESTERN REGION:

ALASKA
ARIZONA
ARKANSAS
CALIFORNIA
COLORADO
HAWAII
IDAHO
LOUISIANA
MONTANA
NEW MEXICO
NEVADA
OKLAHOMA
OREGON
TEXAS
UTAH
WASHINGTON
WYOMING
PACIFIC ISLANDS

October 5, 1993

Ms. Soyon Bueno
State Farm Insurance Co.
555 S. Camino Del Rio
Bodo Bldg. C
Durango, CO 81301

Dear Ms. Bueno;

Per our phone conversation, I am sending you a federal express label and a request for a copy of your report, if any, and the toaster oven involved in the fire 8-20-93 at the home owned by ~~XXXXXXXXXXXXXXXXXXXX~~.

I will send the toaster oven to our Engineering Laboratory in Gaithersburg, MD for failure analysis. I will also ask them to send you a copy of their results of testing. In the event that you do not receive their report, you may also request the information from the Freedom of Information Officer, 5410 Westbard Ave., Bethesda, MD 20207, (301) 504-0785. I do not know how long it may take for them to complete their report.

If you have a copy of the directions for the toaster oven, I would also like that. A photocopy will be fine for my report. Please pack the toaster oven as securely as possible, even if it makes the box heavier.

Thank you for your assistance in this investigation. I hope the information we learn from this will help prevent future fires and injuries from this product. If you have any questions, please call. We would also be interested in any other incidents you may learn of involving consumer products used in and around the home.

Sincerely,

Teresa Bloxham
Resident Investigator

930721CWES015
Attach. 6

State Farm Insurance Companies



October 20, 1993

Durango Claims Office
Building C
555 South Camino del Rio
Durango, Colorado 81301

(303) 259-1198

US Consumer Product Safety Comm.
Attn: Teresa Bloxham
1961 Stout Street, Room 124
Denver, CO 80294

RE: Claim Number: 06-C561-330
Our Insured: ~~XXXXXXXXXX~~
Date of Loss: August 20, 1993

Dear Ms. Bloxham:

Thank you for the federal express label and your correspondence. As we discussed, we will relinquish the Black & Decker Toaster Oven on the condition that we get a copy of your laboratory report. Enclosed you will find a self addressed return envelope and a copy of the owner's manual. We certainly appreciate your interest and look forward to your test results and information.

If you should have any additional questions or concerns please don't hesitate to call me. Again we thank you for your service and interest.

Sincerely,

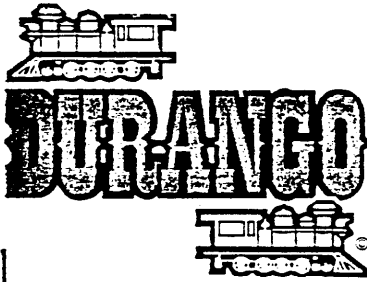
A handwritten signature in cursive script that reads "SoYon Bueno".

SoYon Bueno
Claim Representative
(303) 259-1198

State Farm General Insurance Company

CONSUMER PRODUCT INCIDENT REPORT

1. Name of respondent Tom Kaufman, Capt. Durango Fire Dept.		2. Telephone number (303) 385-2800 Work
3. Street Address 949 2nd Ave.		4. City, State, Zip Code Durango, CO 81301
5. Describe Accident situation or hazard, including data on injuries. (Use second page if necessary) Victim left a toaster oven plugged into a kitchen outlet, but it is unknown if the unit was on or off. Neighbors reported the fire in her home. The fire dept. determined that the toaster oven had started a fire by igniting combustibles on top of and in front of the oven. about \$10,000 damage was done to the kitchen in the home from the fire. The fire department said the power switch to the oven was burned in the fire, and there was power to the plug it was plugged into. They did not take photographs, but did collect the toaster and have turned it over to the Insurance company covering the loss. The fire Dept. captain did contact the Black and Decker company about the incident, but they told him they would not tell him anything about the product unless he sent them a letter with his questions.		
6. Date of Incident 8-20-93	7. If injury or near miss, obtain: Age____ Sex____ Describe Injury No injury, unoccupied home	8. If victim different from respondent provide: Name: Amy Le Sage, resident of home Relationship:
9. Description of product Elec. Toaster Oven, continuous cleaning		10. Brand Name Black and Decker
11. Manufacturer/Distributor name, address and phone Black and Decker Home Appliances 6 Armstrong Road Shelton, CT 06484 (203) 926-3218		12. Model, serial numbers Model TKO 510
		13. Dealer's Name, address and phone unknown
		15. Product Purchased New____ Used____ unknown Date Purchased____ Age____
14. Was the product damaged, repaired or modified? If yes, before or after the incident? Describe. severely burned in fire		16. Does Product have Warning Labels? If So, Note:
17. Have you contacted the manufacturer? Do you plan to contact them? Fire Dept. did call, but company would not talk.	18. Is the product still available? If not, its disposition. Toaster oven turned over to insurance company, State Farm, Kent Marlett (303) 247-1198	19. May we use your name with this report? Yes____ No_I_
20. Date Received 8-25-93	21. Received by (Name and Office) Teresa Bloxham, POWR/Denver	22. Document No. F395015
23. Follow-up Action SECT 04 1993 930921CWE5015		24. Product Code(s) 0216--toaster oven
25. Distribution CEPDS cc: NYRO SFRO		26. Endorser's Name and Title JPD Sup



CITY OF DURANGO

August 25, 1993

Consumer Products Safety Commission
Charles Chancellor
1969 Stout St.
P.O.Box 3516
Denver, Co. 80294

Dear Mr. Chancellor;

Per my conversation with your office on this date I am sending you a copy of our fire report from a fire that occurred in our community. The cause of the fire appears to be associated with a Black and Decker toaster oven, model #TR0510. It is a continuous cleaning unit and was plugged in at the time of the fire. It was not determined whether the unit was turned on at the time of the fire. The Insurance company covering the loss is State Farm Insurance and their local adjuster is Kent Marlett (303-247-1198).
259

If I can be of further assistance please call me at my office in Durango, Colorado.

Sincerely,

Tom Kaufman, Captain
Durango Fire Department
(303) 247-2152

DURANGO FIRE DEPARTMENT
NFIRS - Fire Incident Reporting System Report

Incident 930664 Date 08-20-93 FDID 06729 Alarm Time 14:55
Exposure 00 Day 6 FRIDAY D/C Arrival Time 15:01
In Service Time 15:44

Sit. Found 11 STRUCTURE FIRE Action 1 EXTINGUISHMENT
Mutual Agency
Use 414 TWO FAMILY DWELLING: YE Ign. Factor 46 COMBUSTIBLE TOO CLO

Inc. Loc. [REDACTED] ZIP 81301 Census Tract
Occupant [REDACTED] Phone [REDACTED] Room No.
Owner [REDACTED] Addr [REDACTED]
Phone [REDACTED]

Method Alarm 7	9-1-1		District 1	Shift B
Alarms 1		Personnel 7	Standby	Engines 1
Aerial		Rescue 1	Other 2	#Rescued
Inj. Fire		Inj. Other	Fatal Fire	Fatal Other

Complex 41	DWELLING COMPLEX (ON	Mobile Prop. Type	
Fire Origin 24	KITCHEN, COOKING ARE	Equipment Involved 20	COOKING EQUIPMENT
Heat Source 56	HEAT FROM PROPERLY O	Composition 50	NATURAL PRODUCT
Form Mat. 23	CABINETRY	Extinguishment 5	PRECONNECTED HOSE
Lev. Origin 1	GRADE LEVEL TO 9 FT		
No. Stories 1	1 STORY	Const. Type 7	PROTECTED WOOD FRA
Fire Damage 2	CONFINED TO PART OF R	Smoke Damage 5	CONFINED TO FLOOR
Detector 8	NO DETECTORS PRESENT	Sprinkler 8	NO EQUIPMENT PRESE
Smoke Gen. 65	HARDBOARD, PLYWOOD	Smoke Avenue 8	NO SIGNIFICANT AVE
Smoke Mat. 23	CABINETRY	Loss	
		Save	

-Mobile Property-

Type		Year
Model	Serial	License

-Equipment Property-

Type 20	Year	Make
Model	Serial	

-Insurance-

Insurance Company	Total Insurance
Policy Number	Total Claim Paid

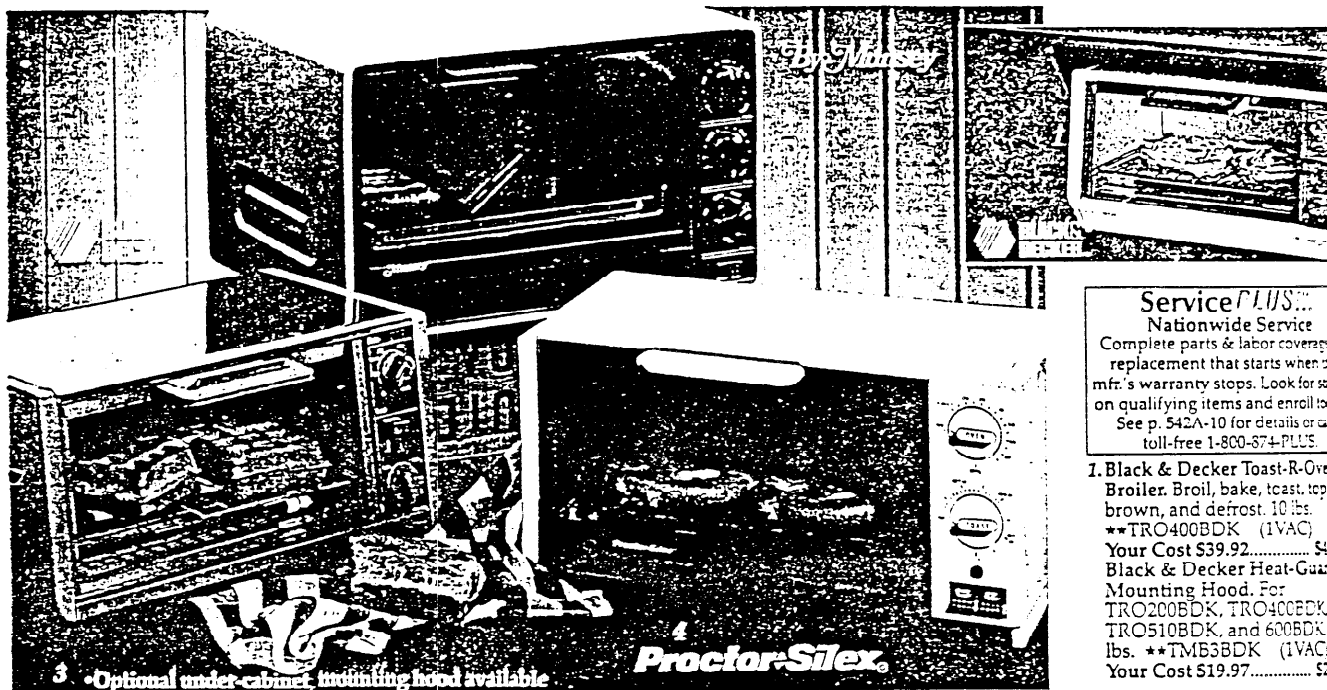
-Internal Information-

Officer 1283	DUNN, JOHN	CPT	J.D.	Date 08-20-93
Reporting 1283	DUNN, JOHN	CPT		Date 08-20-93

Incident Report : 930664
Date : 08-20-93
DFD Personnel :
Dunaway, Shry, Kaufman, Dunn, Peters, Whiteside, Vaughn
Ambulance Personnel :

Called to ~~1111 East 10th Street~~ for a house that was believed to be unoccupied with smoke coming from it. 401 arrived with 402 and 403 and found food burning in a toaster oven. We arrived and found the area of origin to be around a toaster oven and that combustibles on top of the oven and in front had burnt up. This caught the cabinet and top on fire and partially burned an overhead shelf. We found things in a smoldering state and used a booster line to put out the fire. Power was still on to the unit and outlet was live. We cut the power early in the fire and found the wires to the unit had burnt in half. We opened the wall and found no extension or damage to the wires. Upstairs and fire unit were evacuated of smoke. Shry and Kaufman conducted cause investigation. End cabinet was torn out also to check for extension.

Black and Decker toaster oven
Model #TR0510



Service PLUS...

Nationwide Service

Complete parts & labor coverage replacement that starts when the mfr.'s warranty stops. Look for star on qualifying items and enroll too. See p. 542A-10 for details or call toll-free 1-800-874-PLUS.

1. Black & Decker Toast-R-Oven™ Broiler. Broil, bake, toast, top brown, and defrost. 10 lbs. **TRO400BDK (1VAC) Your Cost \$39.92..... \$59.95
Black & Decker Heat-Guard Mounting Hood. For TRO200BDK, TRO400BDK, TRO510BDK, and 600BDK. 10 lbs. **TMB3BDK (1VAC) Your Cost \$19.97..... \$29.95

2. Munsey "Contemporary Oven". Broils, bakes and toasts. Auto shutoff toaster. Large enough to bake a 4½ lb. chicken or hold a 9" cake pan. Fingertip controls. Includes baking pan, broiling grid. 15 lbs.

**88WMU (1VAC)
Your Cost \$59.94..... \$64.95†

3. Black & Decker Toast-R-Oven™ With Continuous Clean. Bake, toast, broil, top brown, or defrost. Includes crumb tray. Large capacity. 10 lbs.

**600BDK (1VAC)
Your Cost \$49.92..... \$54.95†

4. Proctor-Silex Toaster Oven/Broiler. Continuous cleaning. Holds 8" round cake. Electronic toasting mechanism. 2-position rack. Start/stop toast controls. 10 lbs. **3030PR (1VAC)

Your Cost \$44.97..... \$49.95†

5. Hamilton Beach Countertop Toaster Oven. Broil, bake, toast, keep warm, and top brown. Continuous cleaning. "Set 'N Forget" function for perfect toast and baking every time. 10 lbs.

**336HB (1VAC)
Your Cost \$39.97..... \$44.95†

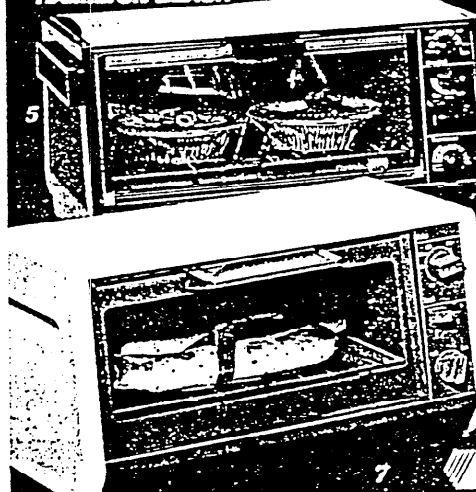
6. Proctor-Silex Toaster Oven. Electronic toasting mechanism. Large enough for 8" round cake pan. 2-position auto pullout rack. 10 lbs.

**3005PR (1VAC)
Your Cost \$32.94..... \$39.95†

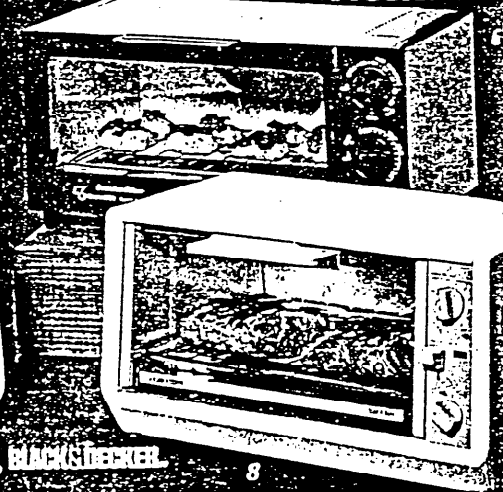
7. Black & Decker Toast-R-Oven™ Broiler. Broil, bake, toast, defrost, and top brown. Continuous cleaning. 200-500° temperature range. Bake tray with 2-position grid, signal light/bell. 10 lbs.

**TRO510BDK (1VAC)
Your Cost \$46.96..... \$54.95†

HAMILTON BEACH



Proctor-Silex



8. Black & Decker Toast-R-Oven™ Toaster. Toast, bake, defrost, and top brown. Oven temperature 200-500°F. 10 lbs.

**TRO200BDK (1VAC)
Your Cost \$29.96..... \$34.95†

9. Farberware Convection Oven. Efficient lower temperature baking with no preheating. Uses up to 50% less energy. Swirling hot air wraps around food to eliminate hot spots. No need to turn or baste. 34 lbs.

**4850AFW (2VAC)
Your Cost \$189.97..... \$209.95†

10. Toastmaster Continuous Cleaning Convection Oven. Bake, roast, broil, or slow cook. Full-range temperature control up to 450°. 1,320 watts. Large .9 cu. ft. capacity can hold an 11 lb turkey. 29 lbs.

**7091TM (1VAC)
Your Cost \$99.97..... \$119.95†



930921CWE5015
Toaster Oven Fire
Durango, CO

Attachment 1 Photographs

Photo 1

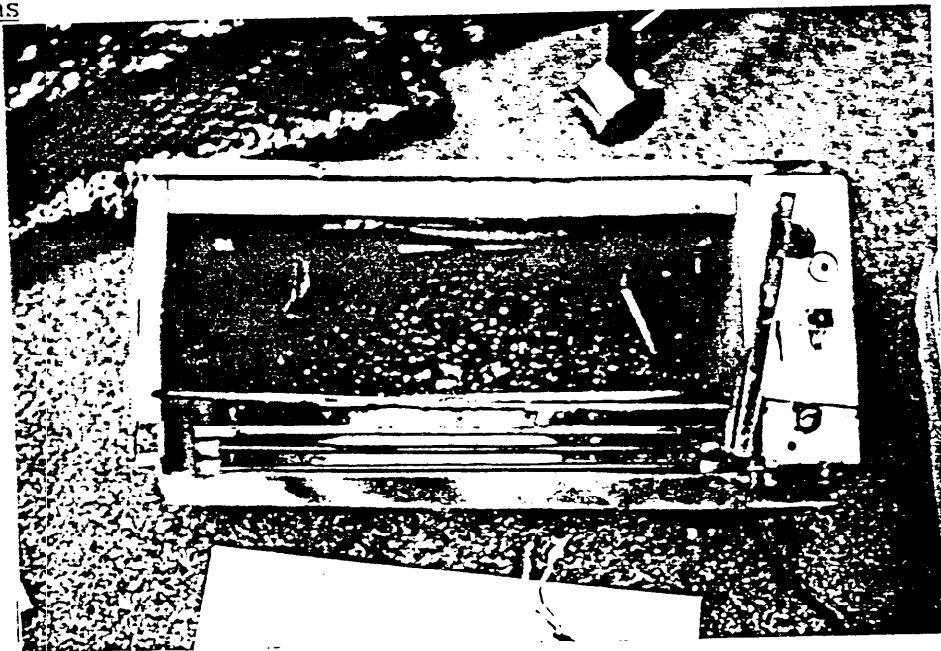
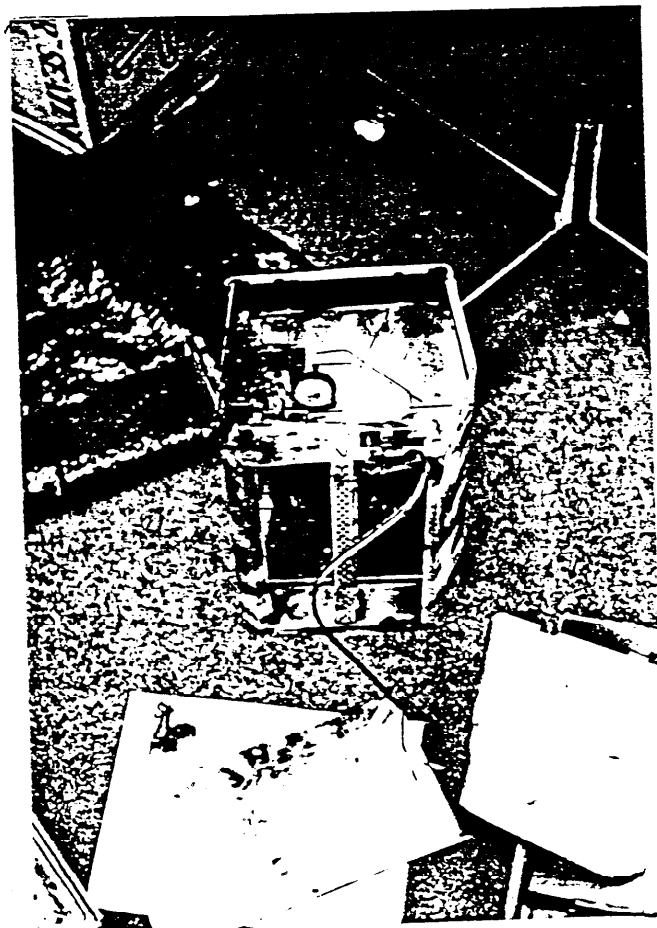


Photo 2

Photo 1 shows the front of the toaster oven. The knobs for the controls were gone and the glass door was broken when received in Denver.

Photo 2 shows the side of the oven where the controls were located. The side panels were detached when received.



930021CWE5015
Toaster Oven Fire
Durango, CO

Attachment 1 Photographs

Photo 3

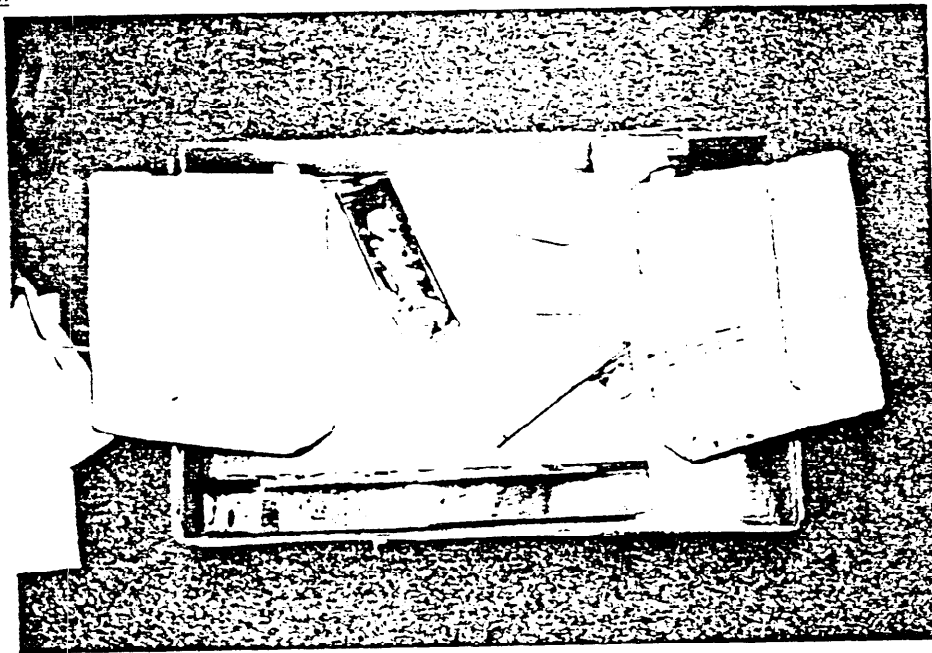
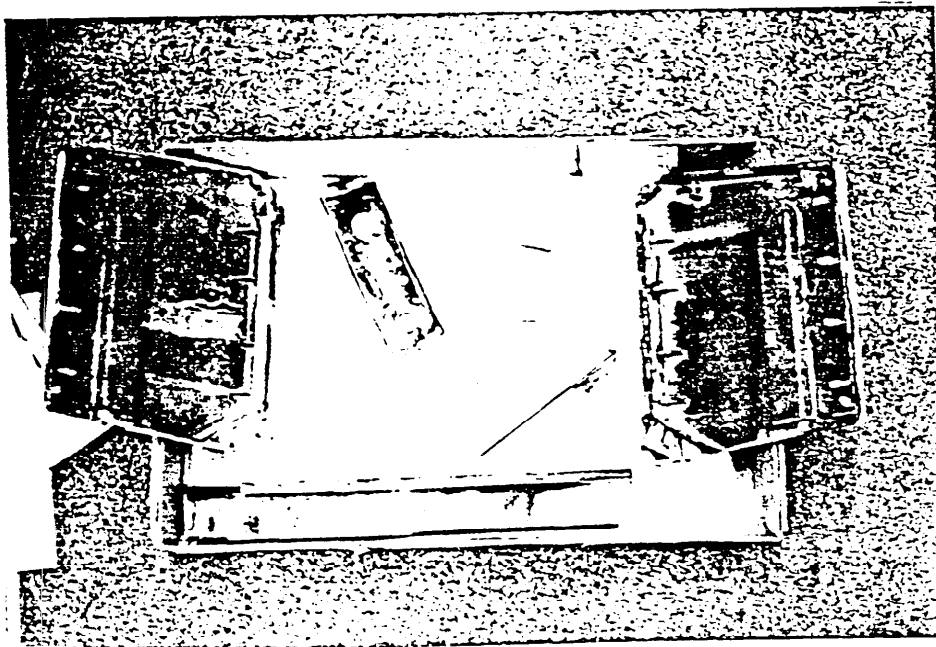


Photo 3 shows the smaller parts of the Black & Decker toaster oven. The outer sides of the plastic panels are visible at the left and right sides of the box.

Photo 4 shows the same parts, and the inner side of the side panels.

Photo 4



930921CWE5015
Toaster Oven Fire
Durango, CO

Attachment 1 Photographs

Photo 5

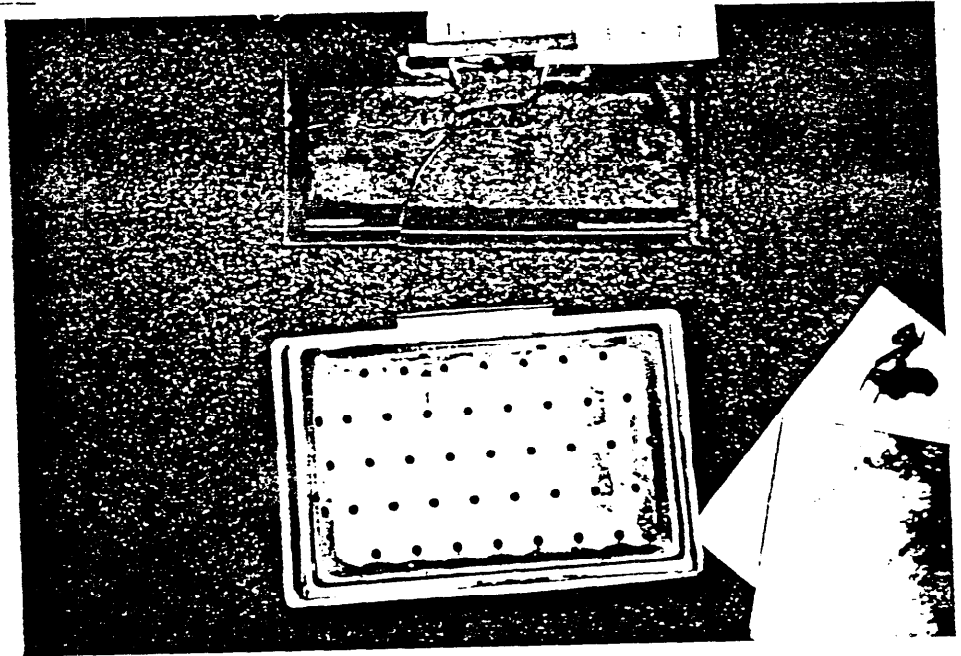
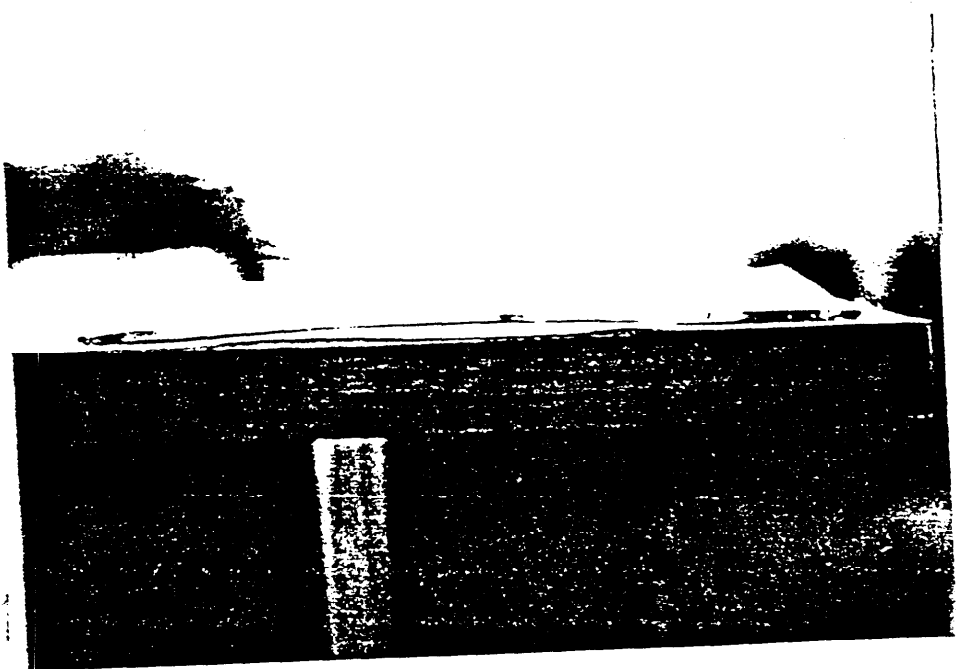


Photo 5 shows the glass oven door after the broken parts had been placed together. The metal crock tray is at the bottom of the photo

Photo 6 is a side view of the glass door. Note the curving of the glass near the center of the panel.

Photo 6



930921CWE5015
Toaster Oven Fire
Durango, CO

Attachment 1 Photographs

Photo 7

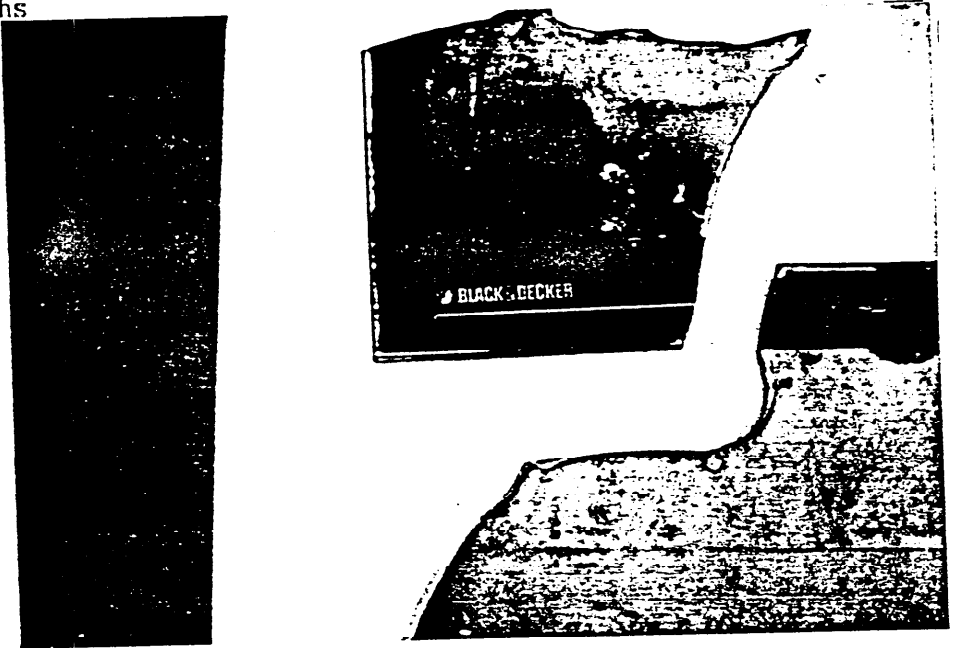
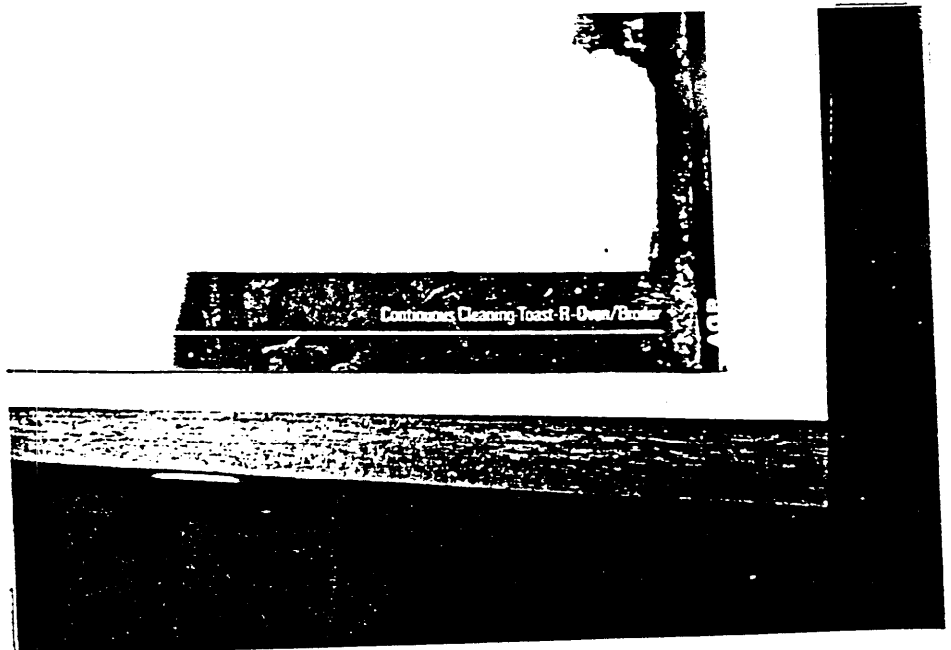


Photo 7 shows the left side of the oven door and the Black & Decker name.

Photo 8 shows the right side of the oven door.

Photo 8



930921CWE5015
Toaster Oven Fire
Durango, CO

Attachment 1 Photographs

Photo 9

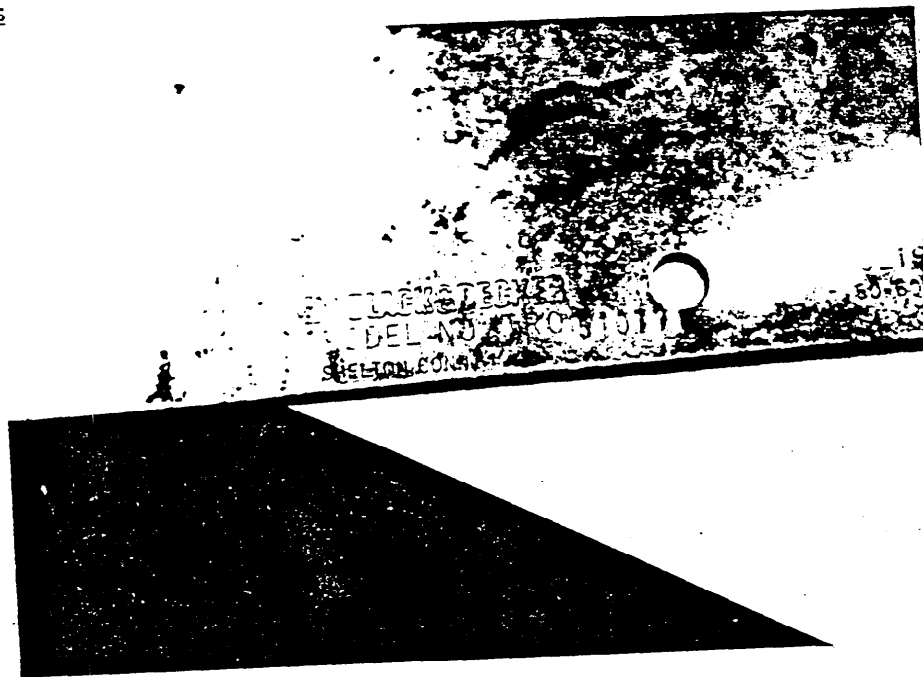
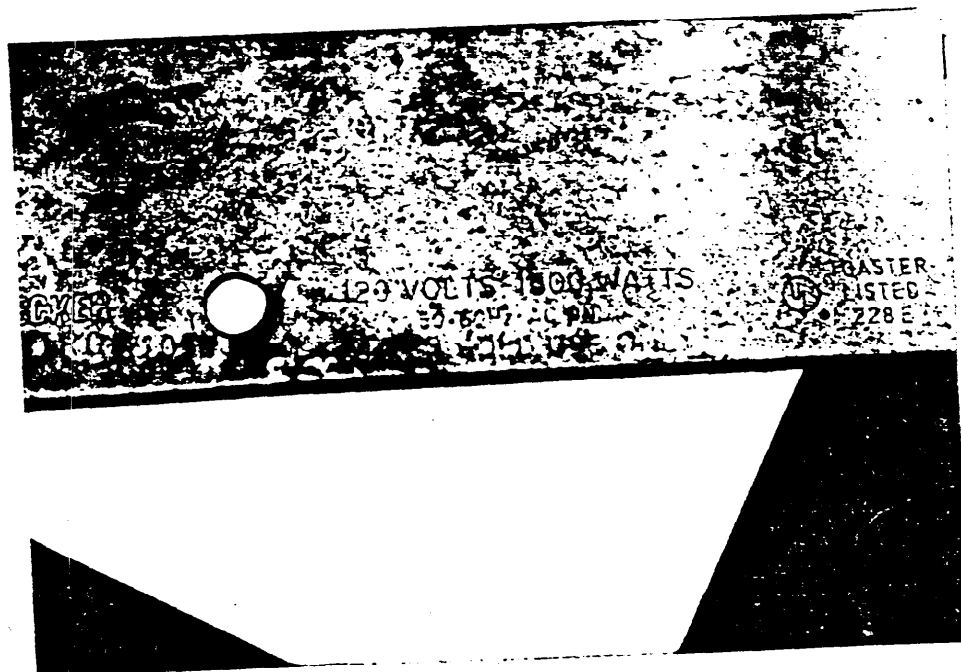


Photo 9 shows the Black & Decker Model No. TRO 510TY1 Shelton Conn. stamped in the metal crumb tray on the toaster oven.

Photo 10 shows the rating stamped in the crumb tray. "120 Volts, 1500 Watts, 50-60 Hz AC only, Household use only."

Photo 10



930921CWE5015
Toaster Oven Fire
Durango, CO

Attachment 1 Photographs - - -

Photo 11

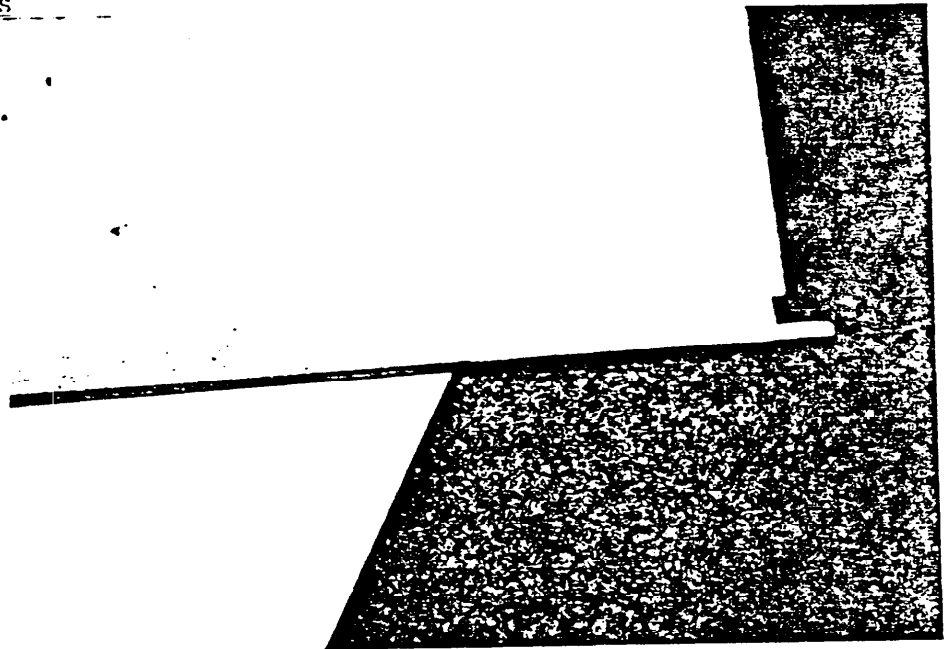
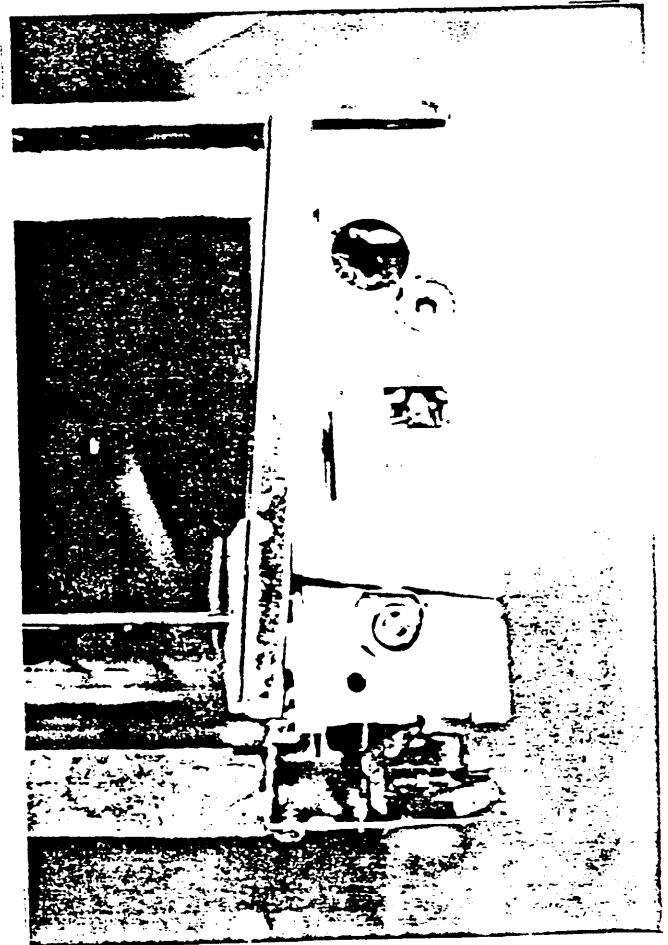


Photo 12

Photo 11 shows the UL symbol and the listing number 228E, Toaster.

Photo 12 is a closup view of the control panel on the toaster oven.



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Attachment 1 Photographs

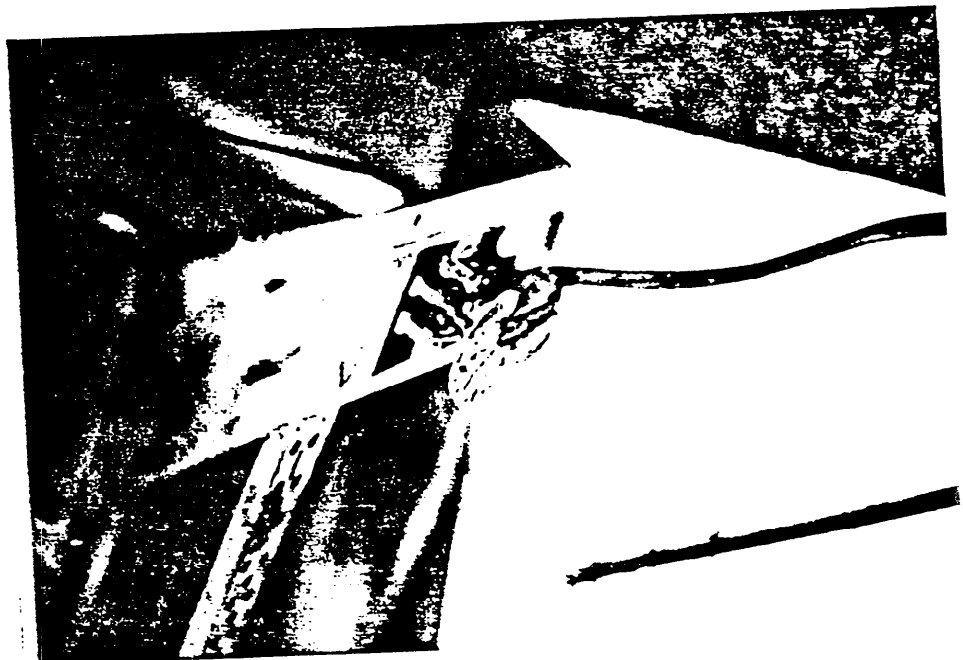
Photo 13



Photo 13 shows the remains of the plug for the toaster oven. It was a 2-prong plug.

Photo 14 shows the melted connection where the cord attaches to the oven controls.

Photo 14



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Photo 15

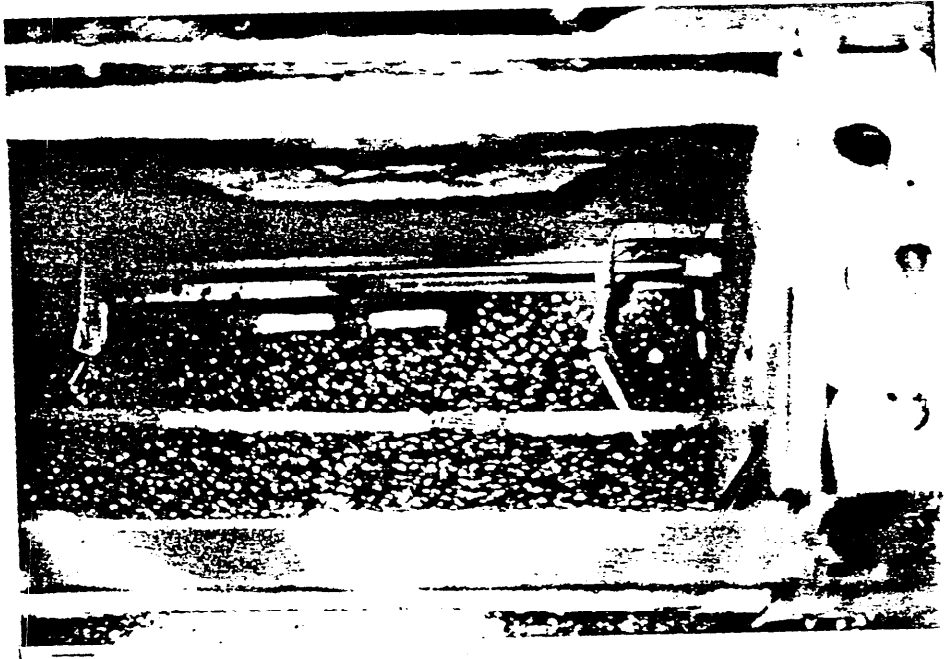


Photo 15 shows the upper heating elements on the right side of the oven. The metal parts over the elements have melted and bent down.

Photo 16 shows the elements at the left side of the oven. These are also melted and deformed.

Photo 16



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Photo 17

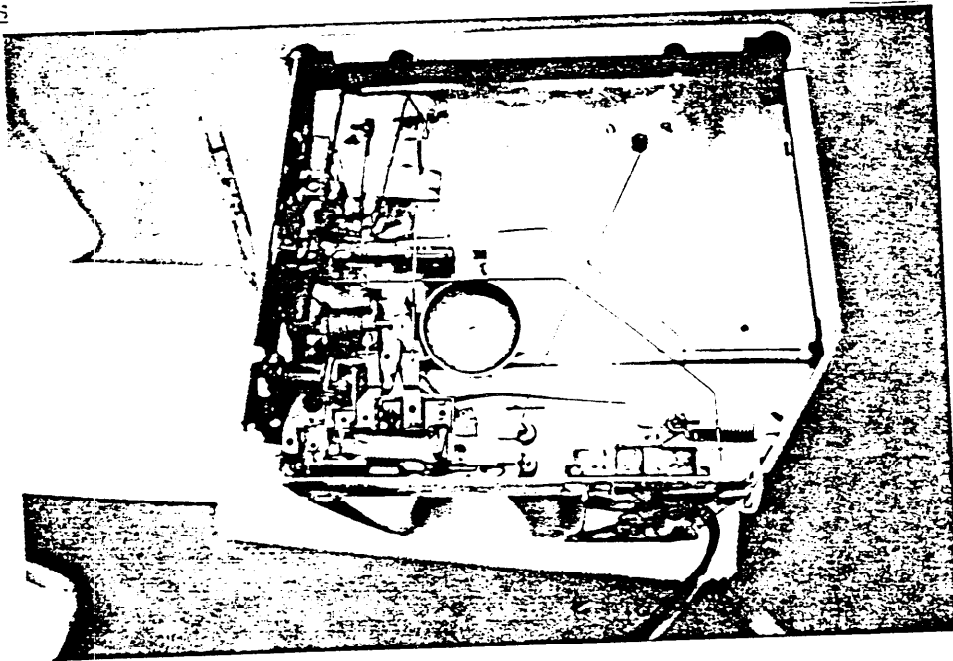
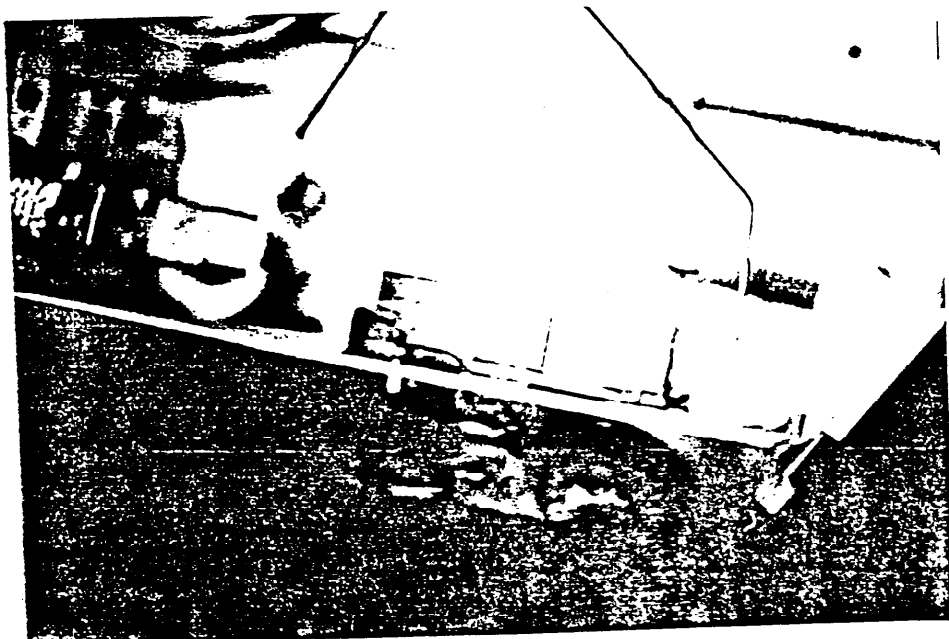


Photo 17 shows the oven controls on the right side of the toaster oven.

Photo 18 is a close up view of the part connected to the power cord.
There is a number 238 stamped in ink on the side of the plastic part.

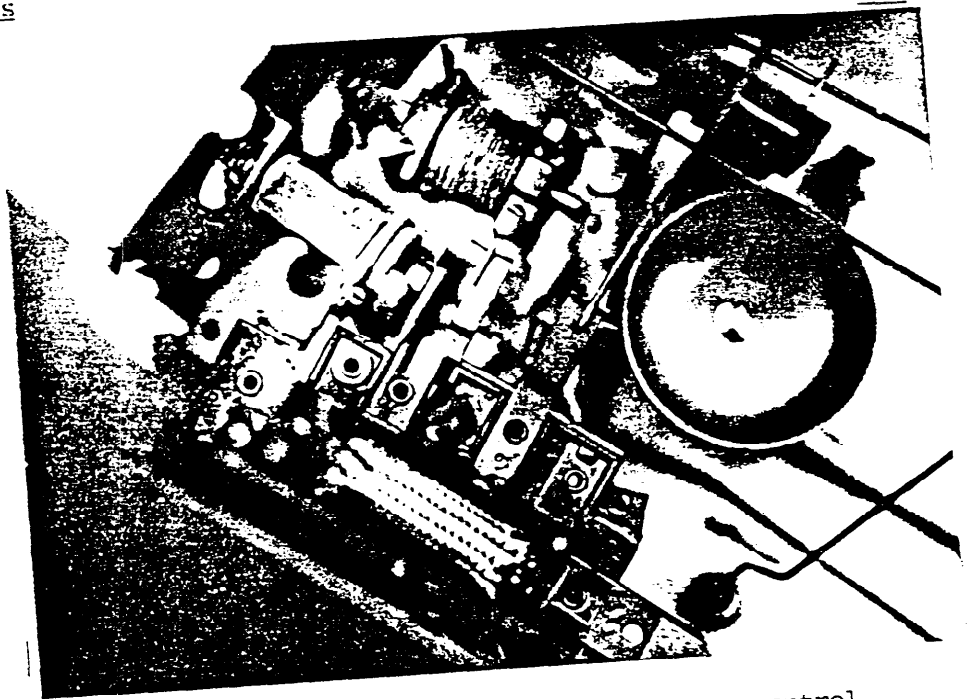
Photo 18



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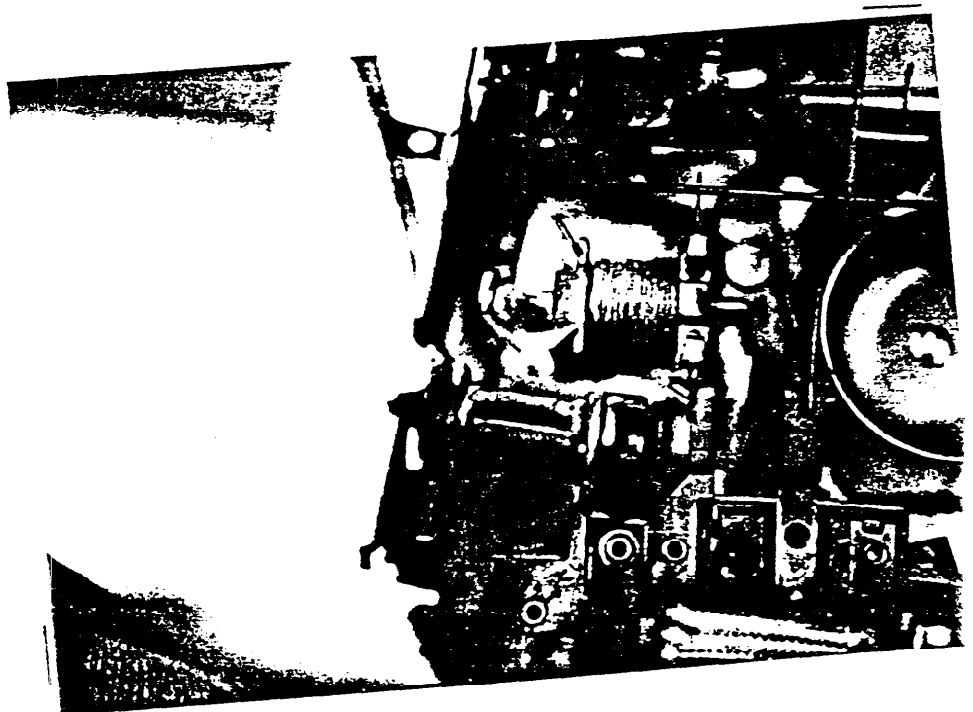
Attachment 1 Photographs

Photo 19



Photos 19 & 20 are views of the temperature control and toast darkness control.

Photo 20



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Attachment 1 Photographs

Photo 21

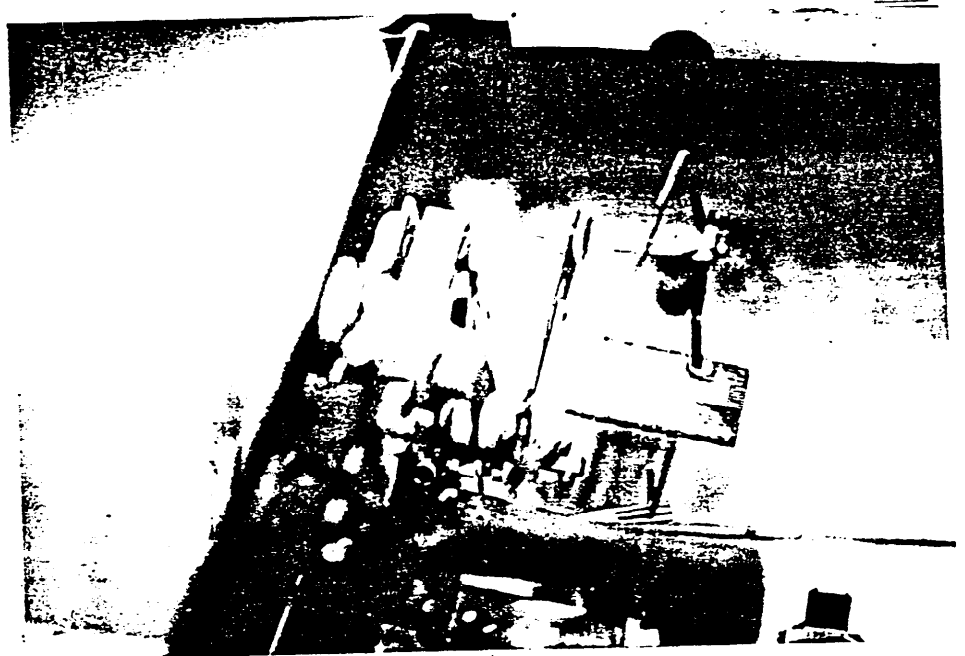


Photo 21 shows a part located in the upper left area of the control panel.